

## **Quality Policy**

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# Quality Policy

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BES Healthcare Ltd's vision is a world where the lives of those with disabilities is indistinguishable from those without, and where no one acquires an infection through their interaction with healthcare.

We strive to provide people who require specialised equipment with the very best products, services, knowledge and support to maximise their comfort, functionality and health.

We also strive to provide the very best available solutions for effective cleaning and decontamination of medical equipment along with technology for enhancing air quality to reduce the risk of infection transmission.

The Directors, management, and staff are all responsible for quality control through the Quality Management System that complies with the International Standard ISO9001:2015. The Company is committed to meeting the requirements of its customers, as well as legal and regulatory requirements, and to develop the system continually, and ensure it remains effective.

The Company utilises Quality Objectives to help ensure that customer expectations and requirements are met. The Quality Objectives will be reviewed at annual Quality Management Review meetings to assess their suitability.

All personnel within the Company are responsible for the quality of their work. The Company provides training and has systems to assist all personnel to achieve the standards required.