

## **Quality Policy**

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# Quality Policy

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BES Healthcare Ltd's vision is a world where the lives of those with disabilities is indistinguishable from those without, and where no one acquires an infection through their interaction with healthcare. Currently BES' mission is, on the one side, to serve people who require specialised equipment with the very best products, services, and knowledge to maximise comfort, functionality, and health in all areas of their lives, and on the other to ensure the very best decontamination of equipment used in healthcare settings through the provision of products, services, and knowledge oriented around washing, disinfection, sterilisation, and transport and storage of equipment and devices.

The Directors, management, and staff are all responsible for quality control through the Quality Management System that complies with the standard of good practice ISO9001. The Company is committed to meeting the requirements of its customers, as well as legal and regulatory requirements, and to develop the system continually, and ensure it remains effective.

The Company utilises Quality Objectives to help ensure that customer expectations and requirements are met. The Quality Objectives will be reviewed at annual Quality Management Review meetings to access their suitability.

All personnel within the Company are responsible for the quality of their work. The Company provides training and has systems to assist all personnel to achieve the standards required.