

Quality Policy

Document No. 5.2.1.A

Version No. 2.0



Supporting your needs

Quality Policy

BES Rehab Ltd's three divisions, Rehab, Healthcare, and Decon, specialise in providing market-leading services, assistive technology and equipment sourced from around the world to improve, directly or indirectly, the health of individuals across the UK and other countries in Europe. The Company has developed its expertise since its establishment and aims to achieve a high standard of goods and service provision to its customers.

It is the policy of BES Rehab Ltd to provide its customers with products and services to an expected and satisfactory requirement.

The Directors, management, and staff are all responsible for quality control through the Quality Management System that complies with the standard of good practice ISO9001. The Company is committed to meeting the requirements of its customers, as well as legal and regulatory requirements, and to develop the system continually, and ensure it remains effective.

The Company utilises Quality Objectives to help ensure that customer expectations and requirements are met. The Quality Objectives will be reviewed at annual Quality Management Review meetings to assess their suitability.

All personnel within the Company are responsible for the quality of their work. The Company provides training and has systems to assist all personnel to achieve the standards required.